



AMC GRAM PASSENGER TRAVEL INFORMATION



SEATTLE-TACOMA INTERNATIONAL/AMC PASSENGER GATEWAY
Operating Hours: 0700-1600, 7 days a week & evenings on the nights of departure
Phone: 253-982-3504 Flight Recording: 253-982-0555

Email: seattle.gateway@us.af.mil or visit us at <https://www.amc.af.mil/AMC-Travel-Site/Terminals/CONUS-Terminals/Seattle-Tacoma-International-Gateway/>

AMC Travel Website:

<https://www.amc.af.mil/AMC-Travel-Site/>
<https://www.amc.af.mil/AMC-Travel-Site/AMC-Space-Available-Travel-Page/>

The Air Mobility Command (AMC) would like your travel to be as comfortable and enjoyable as possible. The following information is provided to assist you throughout your travels at the SeaTac AMC Gateway. If you have questions or require assistance during your travels, please contact any of our passenger service representatives. We look forward to seeing you now and in the future.

SEATTLE-TACOMA (SEATAC) INTERNATIONAL GATEWAY

AMC flights in/out of SEA-TAC serve bases in Japan, Korea and Guam exclusively. Our check-in/ticketing counters are located adjacent to Hawaiian Airlines on the departure level of the airport. Check-in time begins NLT 6hrs prior to departure. Duty passengers must be in line **NO LATER THAN** (NLT) 3hrs 20 mins prior to scheduled departure. Late passengers/no-shows will be directed to Customer Service for assistance. Space-A roll calls are conducted at the AMC ticket counter 3hrs prior to departure. Please refer to our online schedules for processing/roll call times.

SEATAC - MILITARY SUPPORT FACILITIES

USO LOUNGE: Mezzanine level of Main terminal: <https://northwest.uso.org/sea-tac>

AMC Passenger Gateway Office: Baggage Claim level near carousels 4 & 5.

UNIFORM WEAR

Unless otherwise directed by the DoD Foreign Clearance Guide or your military branch of service, the wear of uniforms on AMC Patriot Express flights is not required.

ATM MACHINES

ATM machines are located throughout the airport. Primary locations are: Main Terminal near ticketing and baggage claim, Central Terminal, all concourses, Mezzanine and South Satellite Terminal.

GROUND TRANSPORTATION SERVICES

TAXI (STITA): 206-246-9999/UBER pick-up (Parking Garage level 3)

Kitsap Airporter (Shuttle to local military bases): 360-876-1737 (Located on the Baggage level carousel #2 & 3)

Pierce County Transit: 888-889-6368

King County Transit: 206-553-3000

NOTE: Shuttle buses to the rental car facility are on baggage claim outside on each end of the terminal.

INTERNATIONAL ARRIVALS INTO SEATAC

The new International Arrivals Facility (IAF) has opened, while this will greatly improve the arrival experience, passengers need to be prepared for a long walk from the aircraft into the IAF. Strollers and any gate checked items are returned in customs and luggage carts are not available until arriving in customs. **Passengers must plan carry-on items accordingly.**

SEATAC AREA LODGING (partial listing)

Best Western: 206-878-3300

Clarion: 206-242-0200 (pets)

Comfort Inn: 206-878-1100

Double Tree: 206-246-8600

Hilton: 206-244-4800

Holiday Inn: 206-248-1000(pets)

La Quinta: 206-241-5211

Marriott: 206-241-2000

Radisson: 206-244-6666(pets)

Ramada Limited: 206-244-8800(pets)

Red Lion: 206-246-5535(pets)

Red Roof Inn: 206-248-0901(pets)

Four Points by Sheraton Seattle Airport South: 253-642-0100

Coast Gateway Hotel 206-248-8200

WESTERN WASHINGTON MILITARY BILLETING

McChord Field - Evergreen Inn 253-982-5613 Navy

Ft Lewis Billets 253-964-0211

Lodging Whidbey Island NAS 360-675-0633

Navy Lodge Bangor 360-779-9100

Navy Lodge Everett 360-653-6390

Kitsap Bremerton NB 360-476-1791/2455

Everett Smokey-Point NS 425-304-4860

HOTEL SHUTTLES, TAXI'S & UBER'S PICK-UP FROM THE 3RD FLOOR OF THE PARKING GARAGE

AIRPORT RESTAURANTS, EATERIES & SHOPPING

Most eateries/restaurants are located passed TSA security checkpoints (boarding pass required) and are not open 24hrs. There are a few facilities open 24hrs located within the A Gate. Please plan accordingly.

PET TRAVEL

<https://www.amc.af.mil/AMC-Travel-Site/>

Local Vet Service, Emergency/Critical Care Service Open 24/7.

Blue Pearl 24 Hour Emergency Pet Care. 4208 Lind Ave SW, Renton, WA. 425-496-1000

South Seattle Veterinary Hospital. 11033 1st Ave S, Seattle, WA 98168. 206-242-8338

Pet relief areas **are located outside Baggage Claim and in designated areas within the Boarding Gates.**

LOCAL EMERGENCY PHONE NUMBERS

Port of Seattle Police: 911 or 206-787-5400

American Red Cross: 253-966-3887

Madigan Army Medical Center: 253-968-1390/1391

U.S. Department of State Seattle Passport Office: 206-808-5700

BORDER CLEARANCE REQUIREMENTS

Please ensure you have all required documents prior to show times (i.e., ID, passports, orders, etc.). To travel, active duty military require Military ID, DoD Civilians and family members on official travel require a Special Issuance Passport (SIP), and dependents aged 14 & over require dependent ID cards. **ALL** passengers with reservations must provide a copy of their PCS/travel orders at check-in.

BAGGAGE ALLOWANCES/RESTRICTIONS

All passengers are allowed 2 checked bags (70lbs each/140lbs total). Size is limited to 62 linear inches (L+W+H) per bag.

One oversize item per passenger is authorized such as skis, golf clubs, bicycles etc; ***some exceptions do apply**

Items over 80 linear inches and 100lbs will not be accepted as baggage and must be shipped in household goods.

Passengers traveling on orders may ship excess baggage. The current tariff rate is \$125 for each excess/overweight bag.

***Acceptance of excess baggage may be restricted at the time of travel due to aircraft limitations.**

Each passenger is permitted to hand-carry one article (small luggage, garment bag, backpack, medical device etc.) and one personal item (cosmetic case, purse, briefcase, small box, package, etc.) for storage in the passenger cabin area. The weight of these items shall not be considered as part of the passenger's baggage authorization. Hand-carried items shall be no larger than 45 linear inches and must fit under the passenger's seat or in the overhead compartment. AMC follows US Dept. of Homeland Security TSA guidelines.

****For carry-on/checked prohibited items guidance see: <https://www.faa.gov/hazmat/packsafe>**

SMOKING

Smoking and vaping are not permitted within the passenger terminal or on any military or contract flight.

FEES & TARRIFS

Space-A Head Tax: \$22.90 per person

Pet Fees: 0-70lbs = \$125, 71-140lbs = \$250, 141-150lbs (max) = \$375

Excess/overweight Baggage \$125 per bag

Note: tariff rates are subject to change without notice.

The Seattle AMC Gateway is a cashless facility. We accept all major credit cards.

SPECIAL NOTES:

- ALL PASSENGERS ARRIVING IN SEATTLE VIA AMC OR COMMERCIAL AIRLINES MUST CLAIM THEIR LUGGAGE UPON ARRIVAL.
- AMC DOES NOT INTERLINE/TRANSFER LUGGAGE BETWEEN CARRIERS H.
- EARLY CHECK-IN IS NOT PROVIDED AT SEATAC DUE TO LIMITED STORAGE CAPABILITIES.
- ALL PASSENGERS AND BAGGAGE MUST BE PRESENT DURING CHECK-IN.
- SPACE-A TRAVELERS ARE NOT AUTHORIZED EXCESS BAGGAGE.

DISCLAIMER: The use of a name or any specific manufacturer, commercial product, commodity or service in this publication does not imply endorsement by the US Air Force.

(Current as of 8 Jan 2025)